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smcapture.com
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ECM Lift and Shift into KC Online Cloud

Fully Hosted and Managed KC Online ECM Cloud Service

Knowledge Capture Online (KC Online) is an end to end image, social media and content Cloud powered by ECM solutions.

For a small monthly fee the KC Online ECM Cloud delivers all of the features and functions of a traditional 'on premise' ECM solution, such as IBM FileNet, Content Manager, Content Manager OnDemand or OnBase, while avoiding the need for capital expenditure, removing the costs of ECM servers, helpdesk staff, software upgrades, support fees, backups and day to day management.

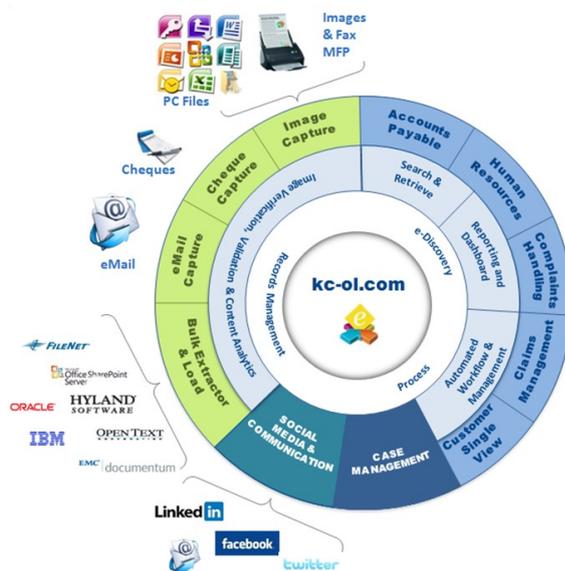
Introduction to KC Online ECM Cloud

KC Online is an out of the box, ready to use cloud service, where new customers are onboarded within 72 hours of customers signing KC Online contracts. KC Online is totally secure and always available 24/7/365.

Three Step Map and Migrate Strategy

The KC Online ECM Cloud provides a three step proven ECM outsource service, including;

- Migrate your existing ECM applications to the KC Online ECM Cloud
- Migrate your existing objects, (images and files) and index records to KC Online Cloud
- Leverage all your existing ECM applications from KC Online Cloud, plus also receive the bonus of using all our KC Online business applications (based on the number of archive and workflow users purchased)



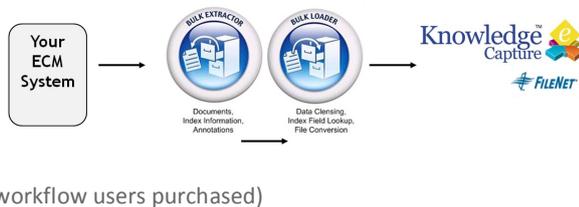
KC Online ECM in the Cloud Highlights

Some of the many benefits of Lift and Shift into the KC Online Cloud include:

- Significant cost reduction, as moving into KC Online Cloud reduces renewal, helpdesk and hardware costs.
- Fast Onboarding of users, which can be added within 72 hours of signing agreements
- KC Online Cloud is very scalable, able to support thousands of users and Terabytes of business data
- KC Online provides many pre-built applications available free of charge, such as Accounts Payable, Human Resources, Complaints and Claims applications, Social Media communication and Case Management
- Each department has separate and secure access and storage of their data, ensuring only the right people have the access to the right information.
- The KC Online Cloud provides highly rich content management features and functions, delivering industry leading content management, workflow, eForms, social media communication tools and much more
- KC Online is provided based on a small monthly fee, providing the right level of service for the right price
- KC Online Cloud can be seamlessly integrated to your existing business applications, ensuring consistency of service and user experience

Our Pricing Models

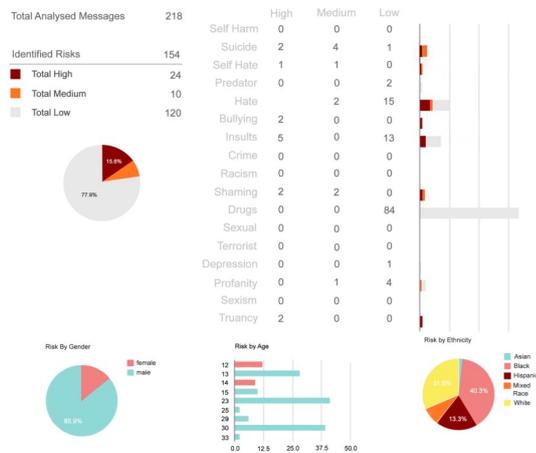
KC Online ECM in the Cloud will only typically cost what you pay for your ECM annual software subscriptions, delivering great financial savings. Customers no longer needing to pay for ECM software licences, services, hardware, helpdesk technical support, upgrades, or technical management. Email us for a quote at: sales@integritie.com



SMC4 Observer - Working With Police and Schools to Counter Social Media Crime and Cyber Bullying

SMC4 Observer enables Law Enforcement agencies to identify and fight crime by securely and easily managing large volumes of social media communications, alerting about criminal behaviour and crimes in real time, which is instantly scalable in an emergency or crisis.

- Observes social media sites, identifying potential risks to children and notify authorities.
- Observes people of interest, such as drug dealers, paedophiles and other criminals, to track their communications across social feeds.
- Provides Police Departments with a social view, in order of risk priority using our advanced content analytic dictionaries and



- comprehensive dashboards to display social media risks
- Captures and consolidates social feeds in a holistic view, to help bring a complete summary or risks and legal case development together.
- Provides e-Discovery, search and retrieval, helping to compile a legal case by archiving all social media messages in their original format, log all actions taken and persons involved.

SMC4 Observer Starter Pack Offer:

- 5 x Full Administration Users
- 250 x Observer Licences (to observe criminals or cyber bully victims)
- Social Media Publishing and Posting
- SMC4 Reporting Module
- Archive and e-Discovery of SMC4 Records
- Profanity - automated social media hiding or deleting
- Up to 10Gb of storage
- **Total Price = \$3,000**

For more information about SMC4 Observer, please visit:

<http://smcapture.com/observer>

Join our monthly webex:

<http://www.integritie.com/events>

Social Media Complaint Life Cycle Control

Customers are using Social Media tools to complain, but Social Media tools such as Facebook, Twitter and LinkedIn do not have automated means to capture, control, and appropriately manage and workflow process complaints.

SMC4 provides an end to end complaint management tool that automatically captures incoming complaints at their social media source and immediately translates the message intent and directs the complaints to workflow and call centre queues where they can be instantly assessed, prioritized and resolved.

The SMC4 Social Media Complaint Processing tool provides the following key functions:

- Automated complaint capture, receipt and extraction of

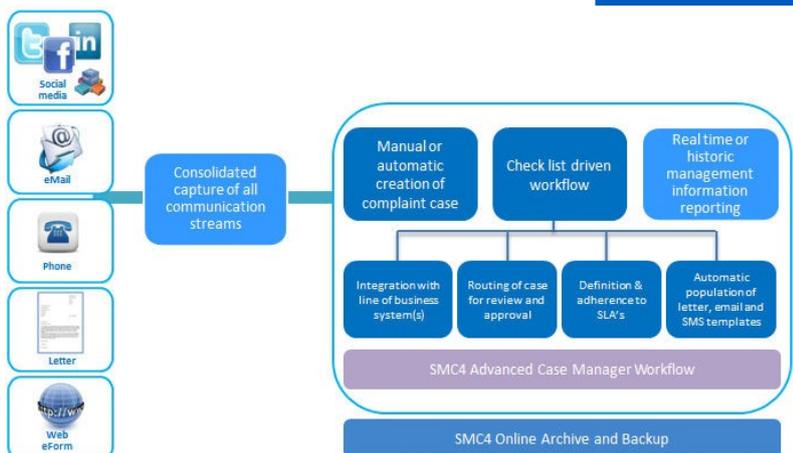
information required to process each individual complaint, whether it was originally received on paper, email, social media, fax or another electronic format

- Automated social media complaints priority queue management with built in time and SLA management
- Automated social media routing of complaints to appropriate resolution owners, supervisory levels and management
- Enables all supporting social media complaints documentation to

be attached and saved within each individual complaint

- Provides a full history, reporting and audit trail for each individual stage of the complaint raised from a social media tool

For more information on how SMC4 can help your organisation with social media management, please visit: www.smcapture.com





Interview with David Johnson

Lead Software Developer for SMC4

David Johnson is a Lead Software Developer for Integritie's SMC4 product suite.

David has over 17 years experience in software development. David started work for the Canadian telecommunications company Nortel Networks where he worked as a development team leader and software architect for several years. David has a wide experience of different software solutions, platforms and architectures; from IP telephony to web service integration with IBM business process management (BPM) solutions.

David's role within Integritie is to deliver innovative solutions to fulfil our customers' requirements and achieve our business goals.

Overview of Integritie by David

David joined Integritie in 2013 where his main focus has been maintaining the high quality of the SMC4 product and managing the delivery of new features. David is responsible for gathering and interpreting customer and business requirements, and with the team creating and delivering software solutions. David also provides maintenance and customer support for the Production of SMC4.

Question Section

1) What has been a highlight for you, so far working for Integritie?

I am proud to be part of the team that has designed and developed SMC4 Observer. I have met with many customers to demo SMC4 Observer and discuss how the solution can help them protect their students. Cyber bullying is a huge problem in almost every school; there is a real need for the solution and customers really get it!

2) When you were a child, what did you want to be?

As with most children I played computer games, and these were relatively new when I was young, anyone remember manic minor? So I always thought it would be interesting to develop computer games.

3) In the future, what can you see yourself doing?

I hope that I can continue to work on interesting software products, continuously learning new software languages and platforms. In time I would like to move into more of an architecture role where I can use my knowledge and experience to define and deliver complete software solutions.

4) What is an interesting fact about yourself?

I am a Beaver leader; for those that do not know what a beaver is and why they need a leader; the beavers are the youngest age group in the Scouting organisation, before the Cubs and Scouts. I was a Cub and Scout in my youth. My son is a beaver and I run the colony with a couple of other parents; we took over when the previous leader retired rather than allowing the group to simply fold. It is good fun and very rewarding.

5) If you could invite any 3 people to a dinner with yourself, who would you pick and why?

My choices might be a little superficial, but hey! Arnold Schwarzenegger; I would love to talk about his early career and the making of Conan and Terminator; also he is someone that achieved his goals by self belief and hard work. Bruce Lee, as I am interested in martial arts, I loved his films and he seemed like he had an interesting life. Larry Page, I would love to know if he ever thought Google could have grown so big, and what could be next?



More Information

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Integritie was founded in 2000, with customers in 35 countries. Integritie has developed industry leading image, social media and email capture automation solutions, and also provide a comprehensive content management and cloud service.