

KC Online SMC4 IBM Connections Governance

Adhere to Corporate Governance, Legal and Regulatory Compliance

AT A GLANCE

SMC4 provides IBM Connections automated control, monitoring and archiving of content. This enables employees to easily share ideas and content while adhering to corporate governance, legal and regulatory compliance.

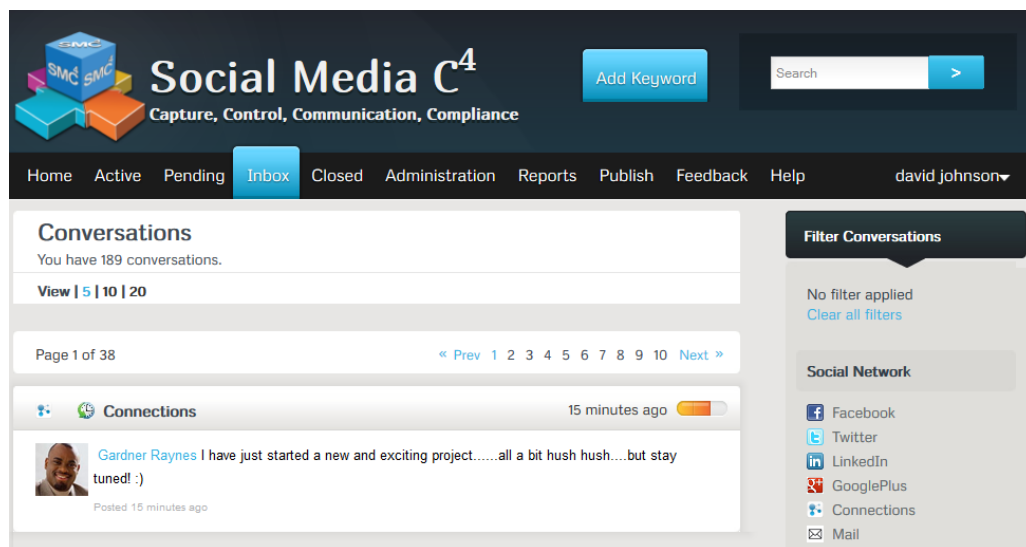
SMC4 for IBM Connections provides a collaborative, real-time environment, which encourages discussion of ideas between colleagues, partners and customers.

SMC4 for IBM Connections is designed to address key government and industry regulations, such as FINRA, SEC, NASD, FSA needs, as well as IBM Connections eDiscovery requirements.

SMC4 monitors IBM Connections content in real-time, controlling and capturing all inappropriate messages, removing it instantly from public viewing, whether it be non compliant messages, or abusive/inappropriate language used.

Key Benefits of SMC4 for IBM Connections

- Ensures IBM Connections governance and legal and regulatory compliance
- Protect your company's brand, reputation by automatically removing inappropriate content
- Protect confidential information
- Provides a full IBM Connections archive to enable full eDiscovery
- Integrates seamlessly with IBM FileNet enabling a single holistic customer view



The screenshot displays the Social Media C4 interface. At the top, there is a navigation bar with tabs for Home, Active, Pending, Inbox (selected), Closed, Administration, Reports, Publish, Feedback, and Help. A search bar and an 'Add Keyword' button are also present. Below the navigation bar, the main content area is titled 'Conversations' and shows 'You have 189 conversations.' A 'Filter Conversations' sidebar is visible on the right, indicating 'No filter applied' and listing social network options: Facebook, Twitter, LinkedIn, GooglePlus, Connections, and Mail. The main content area shows a list of conversations, with the first one from Gardner Raynes stating: 'I have just started a new and exciting project.....all a bit hush hush...but stay tuned! :)'. The interface is clean and professional, with a dark header and light content area.

Highlights

- Automatically captures, indexes and archives IBM Connections conversations and content
- Provides comprehensive search and eDiscovery of stored messages
- Controls and supervises all IBM Connections social conversations
- Automatically detects inappropriate social conversations in IBM Connections and sends auto-responses back to users warning them of inappropriate language
- Automatically sends managers email alerts where inappropriate social conversations have occurred
- Analyses the sentiment and geo-location of IBM Connections conversations
- Full operational reporting of IBM Connections conversations

More Information

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